



JACKSON COUNTY BANK

Thank you for your interest in Online Banking with the Jackson County Bank. The information in this letter is intended to assist you in the registration process.

- After completing the registration process, all future monthly and quarterly bank statements, for the accounts you register, will be sent electronically to a secure website for download. [You will not receive a paper copy beginning with the first statement cycle following your completed registration.](#)
- Your social security number will be your User ID during the initial stages of registration. [Please enter it on the registration form omitting any spaces or dashes.](#)
- The password for Online Banking must meet the following complexity requirements.

Password cannot contain leading or trailing blanks.	
Maximum Length:	8
Minimum Length:	8
Minimum Alpha:	2
Minimum Lowercase Alpha:	1
Minimum Uppercase Alpha:	1
Minimum Numeric:	1
Minimum Special Characters:	0

- The Forgotten Password Feature allows you to enter additional validation information. Should you forget your password, you can use these question/answer pairs to login and perform a password reset.
- As part of the registration process you will be asked to list the accounts you would like to activate for Online Banking. [You must be the owner of a checking account to be eligible to register for Online Banking.](#)
- Once you have listed your checking account, please list any other checking account, savings account, certificate of deposit, IRA or loan that you would like to access via online banking. [You cannot access an account using online banking unless you are listed as owner of the account on our records.](#)
- An email will be sent confirming the submission of the registration form. You will also receive an email when your registration form has been processed by our Customer Service Department.
- A letter containing the information necessary to complete the registration process will be mailed within 5 business days after we have processed your registration form.
- Any questions about the registration process should be directed to our Customer Service Department at (606) 287-8484.